



## LOGISTICAL QUALITY ASSURANCE

The focus of the competence area is logistics quality assurance. Based on DIN EN 9000: 2000, using the concept of logistics quality, the suitability of a logistics process and/or logistics system determines whether a system is capable of the logistics quality performance desired by the customer.

### COMPETENCIES

Specifying an assessment and repair method for:

- Storage error, delivery error
- Loading error, collection error
- Distribution error, sorting error
- Classification error, packaging error
- Labelling error, identification error



### SERVICES

- Development of quality assurance of logistics processes
- Application of quality management methods (CRM, QFD, benchmarking, prevention procedures, error analysis, etc.) to improve logistics processes
- Mathematical evaluation of logistics quality assurance parameters



### TOOLS

- A laboratory suitable for examining logistics activities
- Methods developed jointly with the Otto von Guericke University of Magdeburg and the Fraunhofer Institute in Magdeburg
- Various standards



### REFERENCES

- Joint research for the development of the logistics activities of the ÁTI Depo Miskolc site
- Review and modernisation of the petroleum coke transport and storage system of MOL's Százhalombatta plant
- Auditing the logistics activities of TÉKISZ
- Development of the logistics system of DUNAFERR
- Development of a product tracking system at the Borsod Brewery